

Steps to register a transfer account in the tetoru app

Step 1 Preparation

To proceed smoothly with the registration, please prepare the following in advance:

- tetoru login information (email address, password)
- Account information of the financial institution to be registered (account number, cash card PIN, etc.)

* The 'Online Account Transfer Reception Service' provided by Mitsubishi UFJ Factor Co., Ltd. (an electronic payment agency) will be used to link with the financial institution. Confidential information such as PINs will be used by the financial institution for identity verification and will not be shared with Mitsubishi UFJ Factor Co., Ltd., tetoru, or the school.

* The information required for registration may vary by financial institution. For details, please check the QR code on the right or the URL below.

'Online Account Transfer Reception Service Available Financial Institutions (<https://www.muf.bk.mufig.jp/collect/net/bank/>)'



Continues with "Step 2"

Step 2

Register and confirm the transfer account

Estimated time: about
5 minutes

- 1 Open the app and tap 'Child > Select Child > Child Information' screen, then tap 'Register/Change Transfer Account'.



- 2 Tap 'Register Transfer Account'.



* You may be asked to log in to tetoru after this screen.

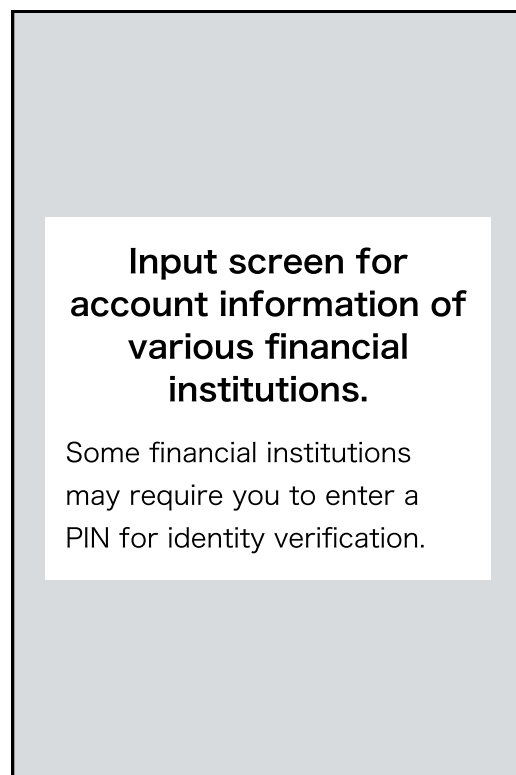
- 3 Select whether it is Shinkin Bank, agree to the terms of service and privacy policy, then tap 'Agree and Confirm'.



- 4 Select the financial institution.



- 5 Follow the on-screen instructions to enter account information and other details.



If you do not understand the procedure here, please contact your financial institution.

- 6 Tap 'Return to App'.



- 7 Once the status shows 'Registration Complete', the transfer account registration is complete.



* If the status shows 'Pending' or 'Registration Failed', please check again the next day or register again.

If you have any issues



For detailed registration steps, please check the 'tetoru Help Center'.

<https://support.tetoru.jp/hc/en/categories/11678519780623>

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Frequently Asked Questions

Q. If I do not use the tetoru app, can I use the account transfer function?

A. You cannot use it. Please follow the payment method as instructed by the school.

Q. The account reception service screen is not functioning correctly.

A. Please use a supported browser (Safari for iOS, Chrome/Firefox/Edge for Android). For details, please check the Help Center.